



POLICY

Payment Policy

Purpose

This policy outlines the conditions surrounding the payment terms of QCPP related invoices.

Application

This policy applies to all pharmacies wishing to attain or maintain accreditation with QCPP. A Pharmacy will be charged the QCPP Annual Fee. Other invoices may include but are not limited to those listed in the [Schedule of Fees](#) on the QCPP website.

Invoices are issued on 28 days terms. All invoices must be paid by the due date. Payments can be made via:

- BPAY
- cheque
- credit card via phone, fax, or post
- EFT
- Online via the QCPP Customer Portal (excluding American Express)

Accepted credit cards include Visa, MasterCard and American Express. American Express card payments attract a 1.43% surcharge to cover merchant fees¹.

Overdue invoices

Where an invoice is not paid by the due date, QCPP may reasonably apply sanctions to, withdraw or deny the accreditation of a pharmacy consistent with the Sanctions Policy.

Payment plans

QCPP is unable to offer payment plans as the QCPP Impartiality Committee has deemed the process cannot be delivered impartially to all pharmacies.

Pro-rata payments and refunds

QCPP is unable to accept partial payments for pharmacies that have identified they will be closing, merging, or transferring ownership part way through the accreditation cycle to which the invoice applies.

Similarly, QCPP is unable to provide refunds in those instances where the full amount has been paid and the pharmacy subsequently closes, merges, or undergoes a transfer of ownership part way through the accreditation cycle to which the invoice applies.

Related rules, terms and policies

Sanctions Policy

¹ Subject to changes to merchant fees administered by American Express.





Failure to Comply Policy
Assessments Policy
Schedule of Fees
Rule 2
Rule 6
Rule 34
Rule 35
Rule 36
Rule 37
Rule 38
Rule 43
Service Agreement: Terms and Conditions



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