

QCPP APPROVED REFRESHER TRAINING



Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three-hour refresher training requirement

This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.

CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	Guild Learning and Development				
RT2024015	Management of intestinal worms	45 minutes	08 Oct 24 – 07 Oct 26	Online	The Pharmacy Guild of Australia Learninganddevelopment@guild.org.au
RT2022004	Opioid Dependence Treatment and Stigma (<i>previously</i> Social determinants of health in Medication Assisted Treatment of Opioid Dependence (MATOD))	1 hour	29 Jun 22 – 28 Jun 26		https://guided.guild.org.au
	Australasian College of Pharmacy				
RT2023013	Allergic Rhinitis: a comprehensive course for pharmacy assistants	1 hour	21 Dec 23 – 20 Dec 27	Online	Australasian College of Pharmacy 07 3144 3680
RT2024010	Full scope conditions for Pharmacy Assistants	2 hours	08 Jul 24 – 07 Jul 26		Info@acp.edu.au
RT2024012	Bites and stings	45 minutes	01 Sep 24 – 31 Aug 26		Acp.edu.au
RT2024021	Pharmacy Assistant Needle and Syringe Program and Harm Reduction Training	1 hour	13 Dec 24 – 12 Dec 26		
RT2025004	Medication safety and the role of the pharmacy assistant	1 hour	15 Feb 25 – 14 Feb 27		
RT2025005	Clinical vitals measurement for pharmacy assistants	1.5 hours	19 Mar 25 – 18 Mar 27		
RT2025016	Beyond the counter: domestic and family violence, how can a pharmacy assistant respond	3 hours	01 Oct 25 – 30 Sep 27		

QCPP APPROVED REFRESHER TRAINING



CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES	
RT2026004	Wound care fundamentals for Pharmacy Assistants	1 hour	30 Apr 26 – 29 Apr 28			
iTherapeutics					Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
RT2017003	Frequent heartburn and treatment options/Treatment options for frequent heartburn	30 minutes	27 Feb 21 – 26 Feb 27			
RT2021004	Oral health and anti-cavity care/Colgate Oral Health and Cavity protection	30 minutes	17 May 21 – 17 May 27			
RT2022003	Put Maxigesic to the test for pain	30 minutes	08 Nov 22 – 07 Nov 26			
RT2024014	Nutrient requirements During Trimester 1,2,3: The importance of micronutrients insufficiency	1 hour	08 Oct 24 – 07 Oct 26			
RT2026010	Mastering Allergic Rhinitis in Children	30 minutes	01 Jul 26 – 30 Jun 28			
RT2026019	Mastering Allergic Rhinitis in Adults	30 minutes	01 Jul 26 – 30 Jun 28			
JJet Online Training / Kenvue Pro					Online	Johnson & Johnson JJet.com.au Kenvue Pro Kenvuepro.com.au
RT2024013	Managing Allergic Rhinitis in Children	1 hour	30 Aug 24 – 29 Aug 26			
RT2024017	Managing dry skin during menopause	1 hour	31 Oct 24 – 30 Oct 26			
RT2024018	Oral health for aging populations: Listerine	1 hour	24 Oct 24 – 23 Oct 26			
RT2025014	Allergy Detective	1 hour	30 Aug 25 – 29 Aug 27			
RT2025015	Appropriate supply of Schedule 3 Celecoxib to manage acute pain	1 hour	04 Sep 25 – 03 Sep 27			

QCPP APPROVED REFRESHER TRAINING



CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	DBG Health (previously Arrotex)			Online	DBG Health (previously Arrotex) https://www.dbghealth.com.au/
RT2025009	Let's Talk Cough, Cold and Flu	30 minutes	01 Jun 25 – 31 May 27		
RT2025013	Chemists Own: Let's Talk Allergy	30 minutes	27 Aug 25 – 26 Aug 27		
RT2025017	Chemists Own: Let's Talk Pain	30 minutes	01 Oct 25 – 30 Sep 27		
RT2025018	Chemists Own: Let's Talk Digestive Health	30 minutes	15 Oct 25 – 14 Oct 27		
	The Pharmaceutical Society of Australia			Online	Pharmaceutical Society of Australia https://www.psa.org.au My.psa.org.au
RT2016010H	Hay Fever	1 hour	01 Sep 17 – 11 May 28		
RT2016010R	Fungal Infection	1 hour	01 May 18 – 11 May 28		
RT2016010S	Asthma	1 hour	01 Jun 18 – 11 May 28		
RT2016010L	Arthritis	1 hour	01 Apr 18 – 11 May 28		
RT2016010P	Cough	1 hour	01 May 18 – 11 May 28		
RT2016010N	Pain	1 hour	11 May 18 – 11 May 28		
RT2022009A	Colds, flu and COVID-19	1 hour	31 Jul 22 – 30 Jul 26		
RT2018009D	Vomiting and Diarrhoea	1 hour	01 Aug 18 – 01 Aug 26		
RT2018009E	Heartburn and Indigestion	1 hour	01 Oct 18 – 29 Sep 26		
RT2019002A	Sleep Health	1 hour	01 May 19 – 30 Apr 27		
RT2019009	Functional gastrointestinal disorders in infants	1 hour	13 Jun 19 – 12 June 27		
RT2019011A	Threadworms	1 hour	01 Oct 19 – 30 Sept 27		
RT2019011B	Sinusitis	1 hour	02 Dec 19 – 01 Dec 27		
RT2025008A	Smoking and Vaping Cessation	1 hour	01 Jun 25 – 30 May 27		
RT2025001A	Children's pain and fever	1 hour	02 Dec 25 – 01 Dec 27		
RT2025001B	Dermatitis and eczema	1 hour	01 Dec 25 – 30 Nov 27		

QCPP APPROVED REFRESHER TRAINING



CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	Pharmacy Club			Online	Pharmacy Club https://site.pharmacyclub.com.au/
RT2021011	Managing pain with the Voltaren range & VoltaNatra	45 minutes	01 Jul 21 – 30 Jun 27		
RT2022002	Treating coughs with the Durotuss range	1 hour	01 Jun 22 – 30 Apr 28		(previously iLearning Group)
RT2022005	Relieving dry and chesty cough with the Bisolvon range	30 minutes	18 Jun 22 - 17 Jul 26		
RT2022012	Helping to manage allergic rhinitis with Telfast <i>(previously "Helping to manage allergic rhinitis with Telfast and Telnasal Allergy Spray")</i>	30 minutes	18 Oct 22 - 17 Oct 26		
RT2026008	Cough and sore throat in children: Understanding linked symptoms and their management	30 minutes	15 Apr 26 – 14 Apr 28		
RT2024019	Addressing the importance of speed in pain relief with Nurofen	30 minutes	06 Jan 25 – 05 Jan 27		
RT2024020	Helping customers feel good in their guts	30 minutes	06 Jan 25 – 05 Jan 27		
RT2025002	Maltofer Iron Deficiency	1 hour	26 Jan 25 – 25 Jan 27		
RT2025003	Confidence in Pain Relief at Different Stages of Childhood (Nurofen for Children)	45 minutes	02 Mar 25 – 01 Mar 27		
RT2025006	Cold and Flu Relief for the Whole Family	30 minutes	01 May 25 – 30 Apr 27		
RT2023007	Managing pain & fever with Children's Panadol	1 hour	01 Oct 23 – 30 Sep 27		
RT2025020	Managing adult pain and fever with Panadol	30 minutes	21 Nov 25 – 20 Nov 27		
RT2025027	Hit pain hard with Nuromol	30 minutes	15 Jan 26 – 14 Jan 28		
RT2026002	Managing children's ear infections in pharmacy with Nurofen for Children	30 minutes	16 Mar 26 – 15 Mar 28		
RT2026003	Helping customers quit smoking with Nicabate	1 hour	07 Ma7 26 – 06 May 28		

QCPP APPROVED REFRESHER TRAINING



CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
TerryWhite Chemmart					
RT2023001	Allergy and Sinus	1 hour	24 Apr 23 – 23 Apr 27	Online	Terry White Management Network Partner Support Line: 1800 009 244
RT2023002	Cold and Flu	1 hour	24 Apr 23 – 23 Apr 27		
RT2023003	Pain Management	30 minutes	24 Apr 23 – 23 Apr 27		
RT2023004	S2/S3 Refresher Training	1 hour	24 Apr 23 – 23 Apr 27		
Aero Healthcare					
RT2023008	Wound Care Module 1	45 minutes	1 Oct 23 – 30 Sep 27		We Can be Aeros https://wecanbeaeros.com/
RT2023009	Wound Care Module 2	45 minutes	1 Oct 23 – 30 Sep 27	Online	
Society (Panwar Health)					
RT2024009	Nurofen See My Pain	30 minutes	15 May 24 – 14 May 26		Priceline Training Reckitt Benckiser
RT2025011	Helping customers to feel good in their guts: Gastrointestinal relief with Gaviscon, Senokot & Fybogel	30 minutes	05 Aug 25 – 04 Aug 27	Online	
RT2026006	Cold & Flu Relief for the Whole Family	30 minutes	30 Apr 26 – 29 Apr 28		
RT2026007	Gaviscon: Helping customers to feel good in their guts Helping	30 minutes	30 Apr 26 – 29 Apr 28		
RT2026016	manage discomfort from children's ear infections by providing fast, effective relief of pain and inflammation with Nurofen for Children	30 minutes	01 Jun 26 – 31 May 28		
Symbion					

QCPP APPROVED REFRESHER TRAINING



CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	Pharmacy Choice / HealthSave (Symbion)			Online	Symbion Pharmacy Choice Training Hub: Mission Academy
RT2025019	UTI and Cystitis	30 minutes	01 Jan 26 – 31 Dec 27		
RT2025021	Menopause	30 minutes	01 Feb 26 – 31 Jan 28		
RT2025022	Vaccination and immunity	30 minutes	01 Mar 26 – 28 Feb 28		
RT2025026	Cough and Cold Management	30 minutes	01 Apr 26 – 31 Mar 28		
RT2026001	Heart Health	30 minutes	01 May 26 – 30 Apr 28		
RT2026005	Smoking Cessation	30 minutes	01 Jun 26 – 30 May 28		
RT2026011	Diabetes	30 minutes	01 Jul 26 – 30 Jun 28		
RT2026015	Weight loss	30 minutes	01 Aug 26 – 31 Jul 28		
RT2026018	Digestive Health	30 minutes	01 Sep 26 – 30 Aug 28		
	Opella (previously Sanofi-Aventis Healthcare)			Online	Opella training@sigmahealthcare.com.au
RT2025023	Telfast	30 minutes	02 Dec 25 – 01 Dec 27		
	Sigma Healthcare			Online	
RT2026012	Let's Unpack Hay Fever	60 minutes	20 May 26 – 19 May 28		
RT2026013	Let's Unpack Indigestion and Heartburn	60 minutes	20 May 26 – 19 May 28		
RT2026014	Let's Unpack Threadworms	60 minutes	20 May 26 – 19 May 28		
RT2026017	Let's Unpack Cold Sores	60 minutes	1 Jun 26 – 31 May 28		
RT2026020	Let's Unpack Haemorrhoids	60 minutes	1 Jun 26 – 31 May 28		

QCPP APPROVED REFRESHER TRAINING



Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three-hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	The Pharmacy Guild of Australia (QLD Branch)				
RT2023005	Not so skin deep – the fungal-mentals of becoming a skin and fungal pore-fessional in community pharmacy	3 hours	15/09/23 - 15/09/23	Face to Face	The Pharmacy Guild of Australia (Queensland Branch) admin.training@gldguild.org.au
RT2024011	Selling through the Pharm-Seasons – A comprehensive Guide to Becoming a Year-Round Superstar	3 hours	05/09/24 - 05/09/24		
	Guild Learning and Development			Online	Guild Learning and Development Learninganddevelopment@guild.org.au
RT2019004	Dementia: A guide for Pharmacy Assistants	45 minutes	11/05/21 - 12/09/23		
RT2019021	Management of intestinal worms	45 minutes	25/11/19 - 22/05/24		Guided.guild.org.au
RT2022007	Help Prevent Osteoporosis	1 hour	02/08/22 – 01/08/24		
RT2022010	Wound Care Principles and Management	1 hour	02/08/22 - 01/08/24		
RT2022013	Pharmacy Health Solutions: Eye Care	1 hour	04/11/22 - 03/11/24		
	PSA			Online	Pharmaceutical Society of Australia
RT2018009G	Children's Pain and Fever	1 hour	01/03/18 - 28/02/25		My.psa.org.au
RT2018009H	Eczema and Dermatitis	1 hour	01/01/19 - 01/01/25		www.psa.org.au

QCPP APPROVED REFRESHER TRAINING



TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
ACP				
RT2025012	VITA MINds: Exploring how to best supplement your sales with vitamins	3 hours	03/09/25 - 03/09/25	Face to face Pharmacy Connect Conference 2025
RT2023014	Assisting with headaches: a short course for pharmacy assistants	60 minutes	21/12/23 - 20/12/25	Online
RT2023015	Assisting with iron deficiency	45 minutes	21/12/23 - 20/12/25	
RT2024006	QLD Community Pharmacy Scope of Practice Pilot Training for Pharmacy Assistants	3 hours	26/02/24 - 25/02/26	
iLearning Group (Pharmacy Club)				
RT2016013	Maltofer(R) iron deficiency	1 hour	01/10/18 - 30/09/24	Online www.pharmacyclub.com.au
RT2022015	Pain, Pain, Go Away – Managing Pain and Fever in Children	30 minutes	01/12/22 - 30/11/24	
RT2022016	Managing multiple reflux symptoms in your pharmacy	30 minutes	05/12/22 - 04/12/24	
RT2022017	Finding strength in the face of pain: managing pain in pharmacy	30 minutes	05/12/22 - 04/12/24	
RT2023012	Dymadon	30 minutes	01/11/23 - 24/06/25	
RT2024007	See My Pain: Supporting women and addressing the gender pain gap	1 hour	02/04/24 - 01/04/26	
DGB Health				
RT2025001	Let's Talk Cough, Cold and Flu	30 minutes	07/03/25 - 07/03/25	Face-to-face DBG Health
Society / Panwar Health				
RT2024008	Relieving everyday pain and inflammation with	45 minutes	15/04/24 - 06/05/24	Face-to-face Priceline Health Masterclass 2024

QCPP APPROVED REFRESHER TRAINING



	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2025010	Nurofen's liquid capsule range	30 minutes	04/07/25 - 04/07/25	Face-to-face	Symbion Pharmacy Conference (training sponsored by Reckitt)
RT2020007	Sanofi Academy (previously Nosy Club) Understanding and Managing Coughs with Bisolvon (R)	60 minutes	04/06/20 - 04/06/24	Online	Sanofi Academy https://sanofiacademy.com.au (previously: nosyclub.com.au)
RT2022011	iTherapeutics Nervoderm – Relief from medically diagnosed post-shingles nerve pain	30 minutes	30/01/23 - 29/01/25	Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
RT2023011	Management of Allergic Rhinitis with Nasonex Allergy	30 minutes	01/11/23 - 31/10/25		
RT2022001	Sigma Healthcare Pain Relief in Children and Infants	30 minutes	30/09/22 - 29/09/24	Online	Sigma Healthcare
RT2022006	Eye Care including Conjunctivitis	1 hour	02/08/22 - 01/08/24		
RT2022008	The Comon Cold and Cough	1 hour	02/08/22 - 01/08/24		
RT2020005	Apotex / APOHealth / Arrotex Pregnancy and Health	30 minutes	10/05/20 - 09/08/24	Online	Pharmacy Club
RT2016018	Let's Talk Hay fever and Allergy	30 minutes	12/01/21 - 12/01/25		
RT2016019	Let's Talk Pain	30 minutes	12/01/21 - 12/01/25		
RT2016020	Let's Talk Digestive Health	30 minutes	12/01/21 - 12/01/25		
RT2016021	Let's Talk Viral and Fungal Infections	30 minutes	12/01/21 - 12/01/25		

QCPP APPROVED REFRESHER TRAINING



	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2017002	Let's Talk Cough, Cold and Flu	30 minutes	12/01/21 - 12/01/25		
	JJnet Online Training / Kenvue Pro				
RT2012030	Codral (R)	30 minutes	08/12/11 - 31/12/24	Online	Johnson and Johnson Kenvue Pro
RT2012032	Imodium (R)	30 minutes	05/12/12 - 29/04/24		
RT2020006	Rhinocort(R)	30 minutes	07/05/20 - 29/07/24		
RT2022019	Allergic Rhinitis in Children	45 minutes	20/12/22 - 19/12/24		
RT2024002	Codral	30 minutes	01/02/24 - 31/01/26		
RT2024001	Zyrtec	30 minutes	01/02/24 - 31/01/26		
RT2024003	Combantrin	30 minutes	07/03/24 - 06/03/26		
RT2024004	Powerful Sinus Congestion Relief with Sudafed	30 minutes	01/02/24 - 31/01/26		