

# QCPP APPROVED REFRESHER TRAINING



## Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three-hour refresher training requirement

**This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.**

CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	<b>Guild Learning and Development</b>			Online	<b>The Pharmacy Guild of Australia</b> <a href="mailto:Learninganddevelopment@guild.org.au">Learninganddevelopment@guild.org.au</a> <a href="https://guided.guild.org.au">https://guided.guild.org.au</a>
RT2022010	Wound Care Principles and Management	1 hour	02 Aug 22 – 01 Aug 24		
RT2022013	Pharmacy Health Solutions: Eye Care	1 hour	04 Nov 22 – 03 Nov 24		
RT2024015	Management of intestinal worms	45 minutes	08 Oct 24 – 07 Oct 26		
RT2022004	Opioid Dependence Treatment and Stigma (previously Social determinants of health in Medication Assisted Treatment of Opioid Dependence (MATOD))	60 minutes	29 Jun 22 – 28 Jun 26		
	<b>Australasian College of Pharmacy</b>			Online	<b>Australasian College of Pharmacy</b> 07 3144 3680 <a href="mailto:Info@acp.edu.au">Info@acp.edu.au</a> Acp.edu.au
RT2023013	Allergic Rhinitis: a comprehensive course for pharmacy assistants	60 minutes	21 Dec 23 – 20 Dec 25		
RT2023014	Assisting with Headaches: a short course for pharmacy assistants	60 minutes	21 Dec 23 – 20 Dec 25		
RT2023015	Assisting with iron deficiency	45 minutes	21 Dec 23 – 20 Dec 25		
RT2024006	QLD Community Pharmacy Scope of Practice Pilot Training for Pharmacy Assistants:	3 hours	26 Feb 24 – 25 Feb 26		
RT2024010	Full scope conditions for Pharmacy Assistants	2 hours	08 Jul 24 – 07 Jul 26		
RT2024012	Bites and stings	45 minutes	01 Sep 24 – 31 Aug 26		
RT2024021		1 hour	13 Dec 24 – 12 Dec 26		

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RT2025004	Pharmacy Assistant Needle and Syringe Program and Harm Reduction Training	1 hour	15 Feb 25 – 14 Feb 27		
RT2025005	Medication safety and the role of the pharmacy assistant Clinical vitals measurement for pharmacy assistants	1.5 hours	19 Mar 25 – 18 Mar 27		
<b>iTherapeutics</b>				Online	<b>iTherapeutics Pty Ltd</b> 03 9855 2655 <a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a>
RT2017003	Frequent heartburn and treatment options/Treatment options for frequent heartburn	30 minutes	27 Feb 21 – 26 Feb 27		
RT2021004	Oral health and anti-cavity care/Colgate Oral Health and Cavity protection	30 minutes	17 May 21 – 17 May 27		
RT2022003	Put Maxigesic to the test for pain	30 minutes	08 Nov 22 – 07 Nov 26		
RT2023011	Management of Allergic Rhinitis with Nasonex Allergy	30 minutes	01 Nov 23 – 31 Oct 25		
RT2024014	Nutrient requirements During Trimester 1,2,3: The importance of micronutrients insufficiency	60 minutes	08 Oct 24 – 07 Oct 26		
<b>JJet Online Training / Kenvue Pro</b>				Online	<b>Johnson &amp; Johnson</b> <a href="http://JJet.com.au">JJet.com.au</a> <b>Kenvue Pro</b> <a href="http://Kenvuepro.com.au">Kenvuepro.com.au</a>
RT2024002	Codral	30 minutes	01 Feb 24 – 31 Jan 26		
RT2024001	Zyrtec	30 minutes	01 Feb 24 – 31 Jan 26		
RT2024003	Combantrin	30 minutes	07 Mar 24 – 6 March 26		
RT2024004	Powerful Sinus Congestion Relief with Sudafed	30 minutes	01 Feb 24 – 31 Jan 26		
RT2020006	Rhinocort (R)	30 minutes	07 May 20 – <b>29 Jul 24</b>		
RT2022019	Allergic Rhinitis in Children	45 minutes	20 Dec 22 – 19 Dec 24		
RT2024013	Managing Allergic Rhinitis in Children	1 hour	30 Aug 24 – 29 Aug 26		
RT2024017	Managing dry skin during menopause	1 hour	<b>31 Oct 24 – 30 Oct 26</b>		
RT2024018	Oral health for aging populations: Listerine	1 hour	24 Oct 24 – 23 Oct 26		
<b>DGB Health</b>					<b>VidaCorp – DBG Health Pty Ltd</b>

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RT2025001	Let's Talk Cough, Cold and Flu	30 minutes	7 Mar 25 - 7 Mar 25	Face to face	<a href="http://www.dbghealth.com.au">www.dbghealth.com.au</a>
<b>The Pharmaceutical Society of Australia</b>				Online	<b>Pharmaceutical Society of Australia</b> <a href="https://www.psa.org.au">https://www.psa.org.au</a> My.psa.org.au
RT2016010H	Hay Fever	1 hour	01 Sep 17 – 11 May 26		
RT2016010R	Fungal Infection	1 hour	01 May 18 – 11 May 26		
RT2016010S	Asthma	1 hour	01 Jun 18 – 11 May 26		
RT2016010L	Arthritis	1 hour	01 Apr 18 – 11 May 26		
RT2016010P	Cough	1 hour	01 May 18 – 11 May 26		
RT2016010N	Pain	1 hour	11 May 18 – 11 May 26		
RT2022009A	Colds, flu and COVID-19	1 hour	31 Jul 22 – 30 Jul 26		
RT2018009D	Vomiting and Diarrhoea	1 hour	01 Aug 18 – 01 Aug 26		
RT2018009E	Heartburn and Indigestion	1 hour	01 Oct 18 – 29 Sep 26		
RT2018009G	Children's Pain and Fever	1 hour	01 Mar 18 – 28 Feb 25		
RT2018009H	Eczema and Dermatitis	1 hour	01 Jan 19 – 01 Jan 25		
RT2019002A	Sleep Health	1 hour	01 May 19 – 30 Apr 25		
RT2019009	Functional gastrointestinal disorders in infants	1 hour	13 Jun 19 – 13 June 25		
RT2019011A	Threadworms	1 hour	01 Oct 19 – 30 Sept 25		
RT2019011B	Sinusitis	1 hour	02 Dec 19 – 01 Dec 25		
<b>Pharmacy Club</b>				Online	<b>Pharmacy Club</b> <a href="https://site.pharmacyclub.com.au/">https://site.pharmacyclub.com.au/</a>  <b>(previously iLearning Group)</b>
RT2021011	Managing pain with the Voltaren range & VoltaNatra	45 minutes	01 Jul 21 – 30 Jun 25		
RT2022015	Pain, pain, go away – Managing pain and fever in children	30 minutes	01 Dec 22 – 30 Nov 24		
RT2022016	Managing multiple reflux symptoms in your pharmacy	30 minutes	05 Dec 22 – 04 Dec 24		
RT2022017	Finding strength in the face of pain: managing pain in pharmacy	30 minutes	05 Dec 22 – 04 Dec 24		

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RT2022002	Treating coughs with the Durotuss range	30 minutes	01 Jun 22 – 30 Apr 26		
RT2022005	Relieving dry and chesty cough with the Bisolvon range	30 minutes	18 Jun 22 - 17 Jul 26		
RT2023006	Nuromol – The Power of Two	30 minutes	1 Sep 23 – 30 Aug 25		
RT2023012	Dymadon	30 minutes	1 Nov 23 – 31 Oct 25		
RT2022012	Helping to manage allergic rhinitis with Telfast (previously “Helping to manage allergic rhinitis with Telfast and Telnasal Allergy Spray”)	30 minutes	18 Oct 22 - 17 Oct 26		
RT2024007	See My Pain: Supporting women and addressing the gender pain gap	1 hour	02 Apr 24 – 01 Apr 26		
RT2024019	Addressing the importance of speed in pain relief with Nurofen	30 minutes	06 Jan 25 – 05 Jan 27		
RT2024020	Helping customers feel good in their guts	30 minutes	06 Jan 25 – 05 Jan 27		
RT2025002	Maltofer Iron Deficiency	1 hour	26 Jan 25 – 25 Jan 27		
RT2025003	Confidence in Pain Relief at Different Stages of Childhood (Nurofen for Children)	45 minutes	02 Mar 25 – 01 Mar 27		
<b>TerryWhite Chemmart</b>					
RT2023001	Allergy and Sinus	1 hour	24 Apr 23 – 23 Apr 25		
RT2023002	Cold and Flu	1 hour	24 Apr 23 – 23 Apr 25	Online	<b>Terry White Management</b>
RT2023003	Pain Management	30 minutes	24 Apr 23 – 23 Apr 25		Network Partner Support Line: 1800 009 244
RT2023004	S2/S3 Refresher Training	1 hour	24 Apr 23 – 23 Apr 25		
<b>Pharmacy Guild of Australia (QLD Branch)</b>					
RT2023005	Not so skin deep – the fungal-mentals of becoming a skin and fungal pore-fessional in community pharmacy at the Pharmacy Assistant National Conference 2023	3 hours	1 Sep 23 – 1 Sep 23	Face to face	

Updated: 1 April 2025

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CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2024011	Selling through the Pharm-Seasons – A comprehensive Guide to Becoming a Year-Round Superstar	3 hours	5 Sep 24 – 5 Sep 24	Face to face	<b>Pharmacy Assistant National Conference 2023</b> Pharmacyassistants.com
<b>Aero Healthcare</b>					
RT2023008	Wound Care Module 1	45 minutes	1 Oct 23 – 30 Sep 25	Online	<b>We Can be Aeros</b>
RT2023009	Wound Care Module 2	45 minutes	1 Oct 23 – 30 Sep 25		<a href="https://wecanbeaeros.com/">https://wecanbeaeros.com/</a>
<b>Society</b>					
RT2024008	Nurofen See My Pain	45 minutes	15 April 24 – 6 May 24	Face to face	
RT2024009	Nurofen See My Pain	30 minutes	15 May 24 – 14 May 26	Online	<b>Priceline Health Masterclass 2024</b>  <b>Priceline Training</b>

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## Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three-hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2019013	Embarrassing Bodies – Over the Counter	3 hours	07/10/19 – 07/10/21	Face to Face	<b>The Pharmacy Guild of Australia (Queensland Branch)</b> <a href="mailto:admin.training@qldguild.org.au">admin.training@qldguild.org.au</a>
RT2022015	Pharmacy Assistants' Role in Pain Management	3 hours	28/10/22 - 28/10/22		
RT2019006	Improving the customer experience	45 minutes	27/03/19 – 24/04/22	Online	<b>Guild Learning and Development</b> <a href="mailto:Learninganddevelopment@guild.org.au">Learninganddevelopment@guild.org.au</a> Guided.guild.org.au
RT2019017	Managing head lice	45 minutes	16/09/19 – 24/04/22		
RT2020002	The Summer Update: Bites and Stings	45 minutes	20/01/20 – 24/04/22		
RT2017006	Irrigate to medicate	45 minutes	08/03/20 – 16/03/22		
RT2016014	Pharmacy Health Solutions: Eye care	45 minutes	14/10/16 – 11/05/22		
RT2019019	An introduction to the NDSS	1 hour	08/10/19 - 08/10/22		
RT2020001	The summer update: Sun Protection	45 minutes	20/01/20 - 08/10/22		
RT2020013	Pharmacy Health Solutions: Acne	60 minutes	02/11/20 - 02/11/22		
RT2021002	15 tips for a healthy mouth	45 minutes	16/02/21 - 16/02/23		
RT2019005	The role of pharmacy assistants in patient medication safety	1 hour	27/03/19 - 11/05/23		
RT2021010	Early intervention to prevent common cold symptoms	30 minutes	23/06/21 - 23/06/23		
RT2019004	Dementia: A guide for Pharmacy Assistants	45 minutes	11/05/21 - 12/09/23		
RT2019021	Management of intestinal worms	45 minutes	25/11/19 - 22/05/24		
RT2022007	Help Prevent Osteoporosis	1 hour	02/08/22 – 01/08/24		
RT2018009C	<b>PSA</b> Cold and flu	1 hour	01/08/18 – 01/08/22	Online	<b>Pharmaceutical Society of Australia</b> My.psa.org.au <a href="http://www.psa.org.au">www.psa.org.au</a>

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TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
<b>Dillon Whitelaw &amp; Associates Pty Ltd (modules now hosted by PSA)</b>				
RT2017014	Gastrointestinal conditions – constipation and diarrhoea	30 minutes	04/08/19 – 21/01/22	Online Dillon Whitelaw & Associates Pty Ltd <a href="http://www.dillon.com.au">www.dillon.com.au</a> (03) 8373 4886
<b>iLearning Group (Pharmacy Club)</b>				
RT2019016	Treating iron deficiency with Ferro-grad	30 minutes	20/12/19 - 20/12/21	Online Pharmacy Club (iLearning Group) <a href="http://www.pharmacyclub.com.au">www.pharmacyclub.com.au</a>
RT2019020	Treating frequent heartburn and acid reflux with Zanzole® 24 hr	30 minutes	13/01/20 – 13/01/22	
RT2021001	Treating pain & fever with the Children’s Panadol range	1 hour	05/03/21 - 05/03/23	
RT2017015	Treating Allergic Rhinitis with Nasonex (R) Allergy	30 minutes	01/09/17 - 12/06/23	
RT2016013	Maltofer(R) iron deficiency	1 hour	01/10/18 - 30/09/24	
RT2023007	Managing Pain & Fever with Children’s Panadol	1 hour	01/10/23 - 30/09/25	
<b>TerryWhite Chemmart</b>				
RT2020003	S2/S3 Refresher Training	1 hour	24/02/20 - 24/02/22	Online Terry White Management
RT2020004	Cold and Flu	1 hour	17/03/20 - 17/03/22	
RT2020010	Pain	30 minutes	15/07/20 - 15/07/22	
<b>Sanofi Academy (previously Nosy Club)</b>				
RT2017019	Conjunctivitis	30 minutes	05/11/19 – 05/11/21	Online Sanofi Academy <a href="https://sanofiacademy.com.au">https://sanofiacademy.com.au</a>
RT2017026	How to treat back pain	30 minutes	01/06/18 – 01/02/22	(previously: nosyclub.com.au)
RT2020008	Chesty Coughs	30 minutes	04/06/20 - 04/06/22	
RT2020009	Helping All Year Round & Seasonal Allergy Sufferers	30 minutes	17/08/20 - 17/08/22	
RT2017018	Buscopan	30 minutes	01/09/17 - 01/01/23	
RT2019001	Managing migraine and headache pain	30 minutes	01/02/19 - 01/02/23	
RT2019003	Proctosedyl and Haemorrhoid Management	30 minutes	01/03/21 - 28/02/23	

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	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2021005	Bisolvon (R) Dry Cough Management	30 minutes	12/05/21 - 12/05/23		
RT2021012	Allergic Rhinitis in Children	30 minutes	02/07/21 - 02/07/23		
RT2020007	Understanding and Managing Coughs with Bisolvon (R)	60 minutes	04/06/20 - 04/06/24		
	<b>iTherapeutics</b>			Online	<b>iTherapeutics Pty Ltd</b>
RT2021006	Fighting antibiotic resistance	30 minutes	12/05/21 - 12/05/23		03 9855 2655
RT2021007	Understanding the treatment of heartburn and indigestion	30 minutes	12/05/21 - 12/05/23		<a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a>
RT2021008	Managing pain by reducing inflammation	30 minutes	01/07/21 - 30/06/23		
RT2022011	Nervoderm – Relief from medically diagnosed post-shingles nerve pain	30 minutes	30/01/23 - 29/01/25		
	<b>Sigma Healthcare</b>				
RT2020011	Providing Solutions for Customers with Eczema	45 minutes	29/07/20 - 29/07/22	Online	<b>Sigma Healthcare</b>
RT2021003	Cold Sores	35 minutes	01/04/21 - 30/03/23		
RT2021016	Sore Throat	30 minutes	27/09/21 - 26/09/23		
RT2022001	Pain Relief in Children and Infants	30 minutes	30/09/22 - 29/09/24		
RT2022006	Eye Care including Conjunctivitis	1 hour	02/08/22 - 01/08/24		
RT2022008	The Comon Cold and Cough	1 hour	02/08/22 - 01/08/24		
	<b>Apotex / APOHealth / Arrotex</b>				
RT2020005	Pregnancy and Health	30 minutes	10/05/20 - 09/08/24	Online	<b>Pharmacy Club</b>
RT2016018	Let's Talk Hay fever and Allergy	30 minutes	12/01/21 - 12/01/25		
RT2016019	Let's Talk Pain	30 minutes	12/01/21 - 12/01/25		
RT2016020	Let's Talk Digestive Health	30 minutes	12/01/21 - 12/01/25		
RT2016021	Let's Talk Viral and Fungal Infections	30 minutes	12/01/21 - 12/01/25		
RT2017002	Let's Talk Cough, Cold and Flu	30 minutes	12/01/21 - 12/01/25		



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<b>JJnet Online Training / Kenvue Pro</b>				
RT2020012	Nicorette (R)	30 minutes	10/09/20 - 10/09/22	Online <b>Johnson and Johnson Kenvue Pro</b>
RT2012031	Zyrtec (R)	30 minutes	05/12/14 - 18/07/23	
RT2012029	Benadryl (R)	30 minutes	29/01/13 - 01/07/23	
RT2018018	Combantrin (R)	30 minutes	21/02/12 - 01/07/23	
RT2021014	Tylenol (R)	30 minutes	26/07/21 - 25/07/23	
RT2012005	Sudafed (R)	30 minutes	31/01/12 - 14/08/23	
RT2012030	Codral (R)	30 minutes	08/12/11 - 31/12/24	
RT2012032	Imodium (R)	30 minutes	05/12/12 - 29/04/24	